

women's legal service tasmania

Annual Report 2016-2017

Our Mission

WLST empowers women to have full access to the legal system thereby encouraging women to take greater control over their lives.

Our Vision

Our vision is to empower women in Tasmania, particularly those who are on low incomes or are in other ways disadvantaged, through:

- a just, equitable and accessible legal system,
- a broad range of community services and support,
- relevant social justice and law reform to be undertaken.

Our Values

Our values are informed by our commitment to be professional, ethical, impartial, respectful, independent, accessible, non-aligned, non-partisan and socially inclusive.

Our values are upheld by acting with integrity, innovation and intelligence.

About Us

Women's Legal Service Tasmania is a community legal service funded by the Commonwealth Attorney-General's Department. We operate a free and statewide service, with offices in Hobart, Burnie and Launceston.

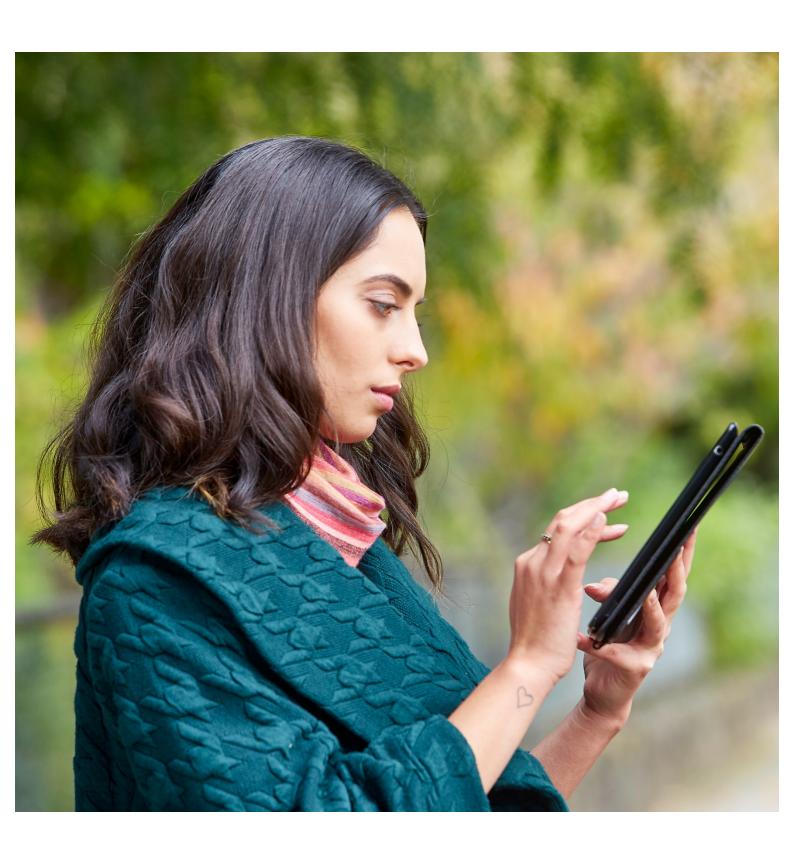
From our office in Hobart we provide confidential and free legal advice and referral to women right across Tasmania through our telephone advice line. Our highly skilled legal staff are able to provide advice and referral on all legal matters including family law, family violence, civil and criminal law, as well as estate and property law. In addition to providing telephone advice, we are at times able to take on casework for clients throughout Tasmania who need representation with their legal matters.

Our Burnie office has been operational since April 2016 after Women's Legal Service Tasmania was chosen to open a specialist family violence unit in the north-west of Tasmania as part of the Australian Government's response to rising family violence in our communities. Our Burnie office provides legal information, advice and support on any legal matter to those clients in the north-west of the state who are experiencing, or who have experienced, family violence.

Our Launceston presence has been funded by the Tasmanian State Government for the 2016-2017 year to provide advice and support to women in the north-east of the state who are experiencing, or who have experienced, family violence. Women from northeastern Tasmania are able to contact our service through a dedicated telephone line, and are able to make a face-to-face appointment with one of our solicitors who travels from Hobart to staff our Launceston office for two days each week.

Women's Legal Service Tasmania are also able to provide community legal education sessions and workshops throughout the Tasmanian community. We produce legal information publications such as brochures, booklets, factsheets, and websites, and strive to make the legal system more accessible and responsive to the issues affecting women through our law reform work.

Women's Legal Service is managed and staffed by women who are sensitive to the diverse needs of individual women and groups within the Tasmanian community. For legal advice or assistance, you can contact us through our telephone advice line, or by calling our Burnie office directly if you are in north-west Tasmania, or our Launceston office in the north-east. For all other information or enquiries, please call our Hobart office.



Contacting Us

Women's Legal Service Tasmania operates our statewide telephone advice line from our Hobart office. Wherever you live in Tasmania, the first point of contact with the Service is through our telephone advice line, where you will be able to speak directly with a solicitor regarding your legal issue. Should you require an appointment with one of our solicitors, they will let you know how to find us.

Administration Enquiries

Our Hobart office can be contacted on 03 6231 9466 for all administration and service provider enquiries.

Telephone Legal Advice Line

Our telephone advice line is the first point of contact for all legal advice and assistance.

Calling our 1800 682 468 number is free from landlines and most mobiles (some phone companies do charge for calling 1800 numbers, so please check before dialing). You can call the 1800 service from anywhere in Tasmania, and the call will not be displayed on your telephone bill.

All calls are completely confidential. The 1800 line operates during specific hours:

Monday-Friday (except Wednesday) 10:00am to 12:30pm, and 1:30pm-3:30pm

Wednesday 2:00pm to 4:00pm

Burnie Office – North-West Tasmania Specialist Family Violence Unit

Our Burnie office is a specialist family violence unit, operating under the Australian Government's response to rising family violence in our vulnerable communities. If you are in North-West Tasmania, and are experiencing, or have experienced, family violence, you are able to contact our Burnie office directly for legal advice and information by calling 03 6419 7050, or by visiting our office at 60A Wilmot Street.

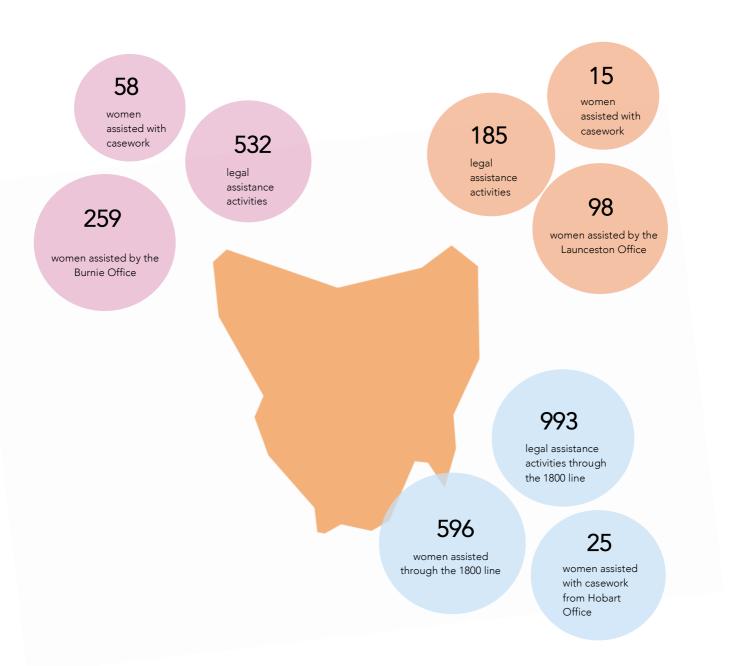
Launceston Office

If you are in the north-east of Tasmania and are experiencing, or have experienced, family violence, you can call our Launceston office directly on 03 6349 1943. If you are meeting with our solicitor for an appointment in our Launceston office, our solicitor will let you know where to find us.

Our Services

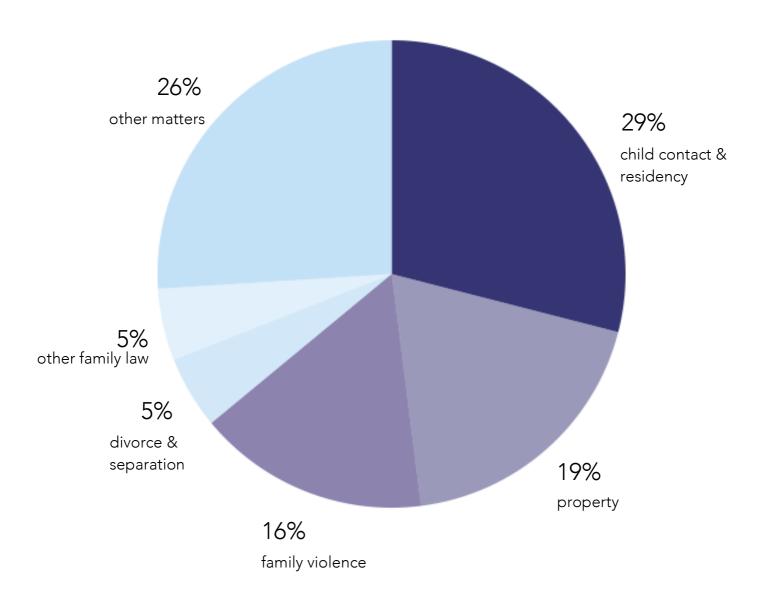
The statistics for our core service activities this year reflect the high level of demand for free legal services for women in Tasmania.

Statewide, Women's Legal Service Tasmania was able to assist **953** Tasmanian women in the 2016-2017 year with **1710** free legal assistance activities. **98** women were assisted with free legal casework, including court or tribunal representation, representation at mediation or dispute resolution.



Legal Problems

The figures below show the primary legal issue that clients sought legal advice for during the 2016-2017 year. Our statistics show that on average over the last two years, 45% of women who contact our Service for assistance are experiencing, or have experienced, family violence, although specific advice regarding family violence may not be the reason that they make initial contact with WLST.



Chief Executive Officer's Report

I quite look forward to the year I can report on the 12 months gone by without my first thought being how to write "funding challenges dominated our year" this time.

The reality is that for the past several years funding challenges have dominated, dictated and at times limited, our activities. As an organisation, we always hope that this might be the last year that will be the case. Perhaps this year will have been that year. Probably not. But we are getting closer.

This past year saw an unprecedented funding allocation announcement being made to the Community Legal Sector by the Tasmanian Government for next year. For some time as a sector we have stared at not just a funding cliff, but an abyss that would have seen us decimated and our clients left without assistance.

In addition, the Commonwealth provided the State with additional money for family violence and family law activities for next year. As a result, we depart this financial year with the knowledge that next year our funding struggles may be less.

Attorney-General Vanessa Goodwin has worked tirelessly with us and the Treasurer to make a case for this funding, and it is a credit to all involved that she was able to secure our sector's future for at least the short term while the sector is evaluated. Hopefully that funding is a foundation on which the State and Commonwealth Governments will build.

I would like to most sincerely thank Vanessa. She has been a friend and ally to both WLST and to me for as long as she has been in Parliament. I have been grateful for her considered and ever wise counsel and her ear, along with her always open door.

It is due to her endeavours (and gentle funding shove) that we have had a physical presence in Launceston and the north-east of the state over the past year. Vanessa has also been instrumental in a number of significant law reforms especially in the area of family violence which will have a long-term impact in our community.

Whilst we miss having Vanessa in the Attorney-General's role, we continue to endeavour to achieve her vision of having WLST offices in three pivotal points across Tasmania, and we look forward to working closely and constructively with Acting Attorney-General Matt Groom to make this happen, and we welcome him to this new role.

As always, despite the ongoing funding challenges, we have continued to achieve great results for our clients through dedicated and expert advice and assistance across Tasmania.

The level of complexity of the matters we are handling increases every year. That said, we had a number of highly successful trials, settled many more matters and assisted a high number of women on one-off and short matters.

I extend my very high gratitude and thanks to local barrister, and our great friend, Kate Mooney, who has provided WLST and its staff with unlimited advice, assistance and ongoing mentoring. Kate has also acted pro bono for many clients on matters ranging from opinions and short appearances to full trials. Both staff and clients have benefited greatly from Kate's great wisdom and generosity.

We have also delivered a number of new programs and projects ranging in size from one-off training and education programs and publications, to opening our satellite office in Launceston, to working with TRS Law Offices in India to roll out *Girls Gotta Know* there. We now have interest in doing the same in other countries in the Asia Pacific region thanks to the interest of Her Excellency the Governor Professor Kate Warner

Reporting as to our actual client numbers and activities has been difficult and somewhat unreliable due to the change from the CLSIS data base to the CLASS program. Lisa and Kim have been nothing short of amazing, and incredibly patient, in their work on this moving feast of technical dramatics. It has certainly made complying with our ever-increasing reporting requirements hard. It is a credit to them both that they are now much sought after nationally for their assistance and input on this system.

As an organisation, we have spent the past year playing catch up with our own self. In times of great uncertainty, we have managed to expand considerably, albeit organically. Whilst we have good governance practices thanks to our hardworking Board of Management, our growth spurt coupled with movements in the sector has allowed us to stop and reflect on what we do, how we do it and how we could be doing it differently.

It has been a busy but exciting time at WLST. After around seven years with us, Pauline went to work at the Department of Justice. Pauline has been my right hand for many years, and what is a huge loss for WLST is a massive gain for the Tasmanian Government. Pauline exemplifies everything we want to foster in our team. She is intelligent, innovative, motivated and has a very bright future. I wish her well.

Frankly, everyone at WLST continues to impress me, from the Board through to all staff. Year after year everyone weathers the storm, be it funding or political, in order to deliver the absolute best possible service to our clients. After all, that's who we are here for, our clients. They deserve nothing but the best possible advice and assistance. Something we will never lose sight of despite the challenges we face in delivering those services.

Susan Fahey



Strategic Direction

Access

WLST provide a range of accessible legal services for women in Tasmania by:

- providing accessible advice, casework and representation in a timely manner, statewide;
- providing a comprehensive referral service, which provides the best outcome possible; and
- providing legal education that will directly or indirectly benefit Tasmanian women.

Management

Ensure that the service is equipped to achieve its vision in an open and accountable way according to its values by:

- maintaining an operating an effective Board of Management membership;
- providing a positive, communicated and shared strategic direction for WLST; and
- ensuring efficient and accountable corporate governance and resource management.

Law and Policy

We actively identify and lobby for social and legislative equality by:

- identifying emerging and enduring issues facing Tasmanian women;
- ensuring that Tasmanian women's best interests are represented in the formulation and application of the law; and
- liaising with relevant stakeholders to remain informed, and be informing.

Employer of Choice

Ensure that WLST operates efficiently and continues to be an employer of choice by:

- ensuring appropriate
 management and administrative
 systems are in place;
- providing the highest quality of service in all programs;
- ensuring staff of the service are provided opportunities to have input in the operation and direction of the service; and
- ensuring the service's human resources policies are open, transparent and supportive.

Board of Management Report

This year has been a particularly challenging, yet rewarding year for Women's Legal Service Tasmania.
Supporting the staff in such times with effective governance has led to the Board of Management reflecting on its own structure as well as the service structure in order to be more responsive to the needs of the Service.

We were pleased that both the State and Commonwealth Governments dedicated significant funds into addressing family violence throughout the community sector. After the success of the opening of our office in Burnie as a Specialist Domestic Violence Unit servicing the North West, we were excited to be funded to run a similar Unit in Launceston to service the North and the North East. The shorter term of the funding (twelve months), and the delay in receiving the first payment meant we were not able to employ permanent staff or invest in an office (as we did in Burnie). Even so, we felt this was a critical resource and we remain hopeful that our success in this area will lead to a longer term and more sustainably funded Unit to more ably support women in the north.

We were honoured that Rosie Batty chose to support Women's Legal Service Tasmania as a guest speaker at a fundraising breakfast, and thank Soroptimist International for their organisation of the successful event. Such unsolicited support is particularly gratifying.

Our Staff

This year our dedicated staff continued to provide outstanding service to meet the growing need in the community for legal advice. The change in geographic dispersion of our staff from a single office to multiple offices was heartening as it enabled more women to have faceto-face access with staff for legal support (in particular for family violence issues). This countered the added, and not insignificant burden, in managing staff over a distance along with the additional administration and reporting requirements for staff. The departure of our Principal Solicitor (Pauline van Adrichem) for a year of unpaid leave triggered a review of the service and the Board of Management structure.

As a Community Legal Centre, funding is always critical and this past year has been dominated by funding uncertainty. On top of this there has been an ongoing discussion about a legal services sector review, with the added uncertainty of the outcome. The CEO, Susan Fahey, has worked tirelessly to reduce that uncertainty. This ongoing funding uncertainty makes future planning and the retention of skilled staff an ongoing challenge for the Board of Management.

The amount of time spent reporting and complying with the multiple funding streams continues to increase at an unsustainable rate. This was exacerbated with the change in the database from

CLSIS to CLASS, which not only required many hours of training, but also required many work-a-rounds due to problems with the database. The office manager, Lisa Zeitzen, is to be congratulated on her ability to quickly adapt to changing requirements and in training others in how to do so. The limiting nature of the resulting statistical data remains an impediment in reflecting the complex and multi-faceted legal issues undertaken by the staff.

We have been delighted with the success of the website, Girls Gotta Know (GGK). This was even more exciting as GGK furthered its reach, from the state level (Tasmania) to national level (Australia) and this year to India. To provide a resource that empowers women with their legal rights in another country is richly rewarding. Such a complex project (including working with all the funders) would not have been possible without the expertise of our project manager, Kim Woolley.

Our Board of Management

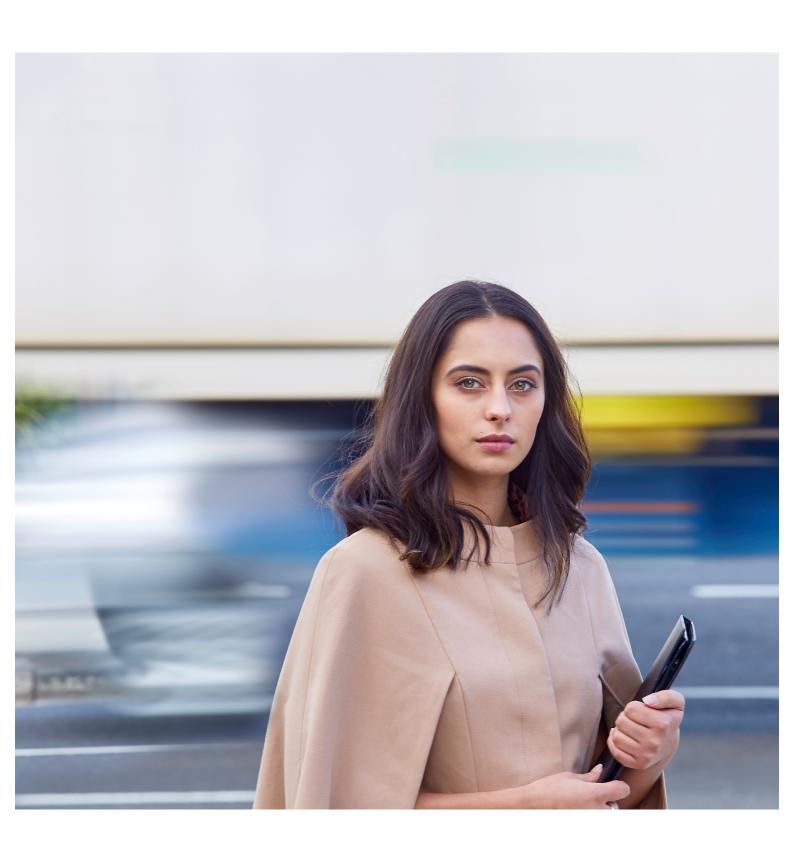
This year we welcomed Alexandra Ferguson and Robin Banks to the Board of Management, and farewelled Dr Megan Alessandrini.

The Board of Management worked through many confronting funding scenarios during the year and supported the staff through changes in staff structure. To aid in the communication between the staff and the Board, the Workers Report was reinstituted (where all staff complete a précis of their month's work for the board). The Board of Management also refined the

induction package for new members, documented conflicts of interest, introduced new policies and reviewed existing ones, and reviewed and modernised the Constitution and Code of Conduct. We welcomed the recognition of the role of the Board of Management by the National Accreditation Scheme with the opportunity to provide input into the three-yearly accreditation assessment for WLST. Our focus is on continually improving our governance structure to meet the changing needs of WLST.

We look forward to another exciting year ahead, with a little more funding certainty, to enable our staff to do what they do best – provide legal advice to enable women to take greater control of their lives.

Sonia Shimeld Board of Management



Funding Summary

WLST is funded to provide core client services described throughout this publication by:

Commonwealth Attorney-General's Department – NPA Funding

\$409,698

One-off Additional Funding

WLST has also received the following funding in the 2016-2017 financial year.

Solicitors Guarantee Fund

Administrative and Client Support Workers

\$131,398

Tasmanian Government

One-off funding for dedicated service to North-Eastern Tasmania

\$150,000

Commonwealth Attorney-General's Department

Funding package for service delivery of a specialist Domestic Violence Unit to North-West Tasmania

\$350,000

Australian Government through the
Australia-India Council of the
Department of Foreign Affairs and Trade
One-off funding for the Girls Gotta Know
India Project

\$19,500

Where Funding is Allocated

Free, confidential and accessible legal services play a vital role within our community. The service offered by Women's Legal Service Tasmania could not operate without the support of the funding bodies outlined below, and the positions funded through the outlined income streams.

Women's Legal Service Tasmania wishes to acknowledge the contribution of all funding bodies, as well as those who volunteer with WLST, whose contribution cannot be financially assessed.

Core Recurrent Funding

The Commonwealth Attorney-General's Department under the direction of the Family Law and Legal Aid Division (FLLAD) program provides WLST with a core budget. This funding is primarily to enable access to legal services for women in Tasmania and the surrounding islands, as well as to provide community legal education and undertake law reform activities.

One-off Additional Funding

One-off funding for reducing the impact of family violence was continued throughout the 2016-2017 financial year.

Specialist Family Violence Unit

The Commonwealth Attorney-General's Department, under the National Plan to Reduce Violence against Women and

their Children 2010-2022, provided funding for a Specialist Family Violence Unit to be established on the north-west coast of Tasmania, specifically to assist women experiencing, or at risk of experiencing, family violence. The focus of this service is to provide intensive legal assistance, including representation where necessary, and holistic case management support assisting clients to access the other help they need.

Solicitor's Guarantee Fund

The Solicitors' Guarantee Fund provided WLST with funding to employ our administration and legal support for a three-year period, commencing August 2015. This is invaluable, as without this support we would be unable to fund positions for any of the administration staff that currently work within WLST.

State Funding

The Tasmanian Government provided WLST with funding under the Family Violence Action Plan 2015-2020. Funding was provided over the course of twelvemonths, for WLST to establish a dedicated legal assistance service for Launceston and the greater northeastern area of Tasmania.

WLST has been able to establish an office space, co-located within the Migrant Resource Centre, which we have found provides a welcoming and non-threatening venue for our clients. Our priority is to arrange face-to-face meetings with our Launceston clients, with legal advice and assistance available by telephone as and when appropriate through a dedicated telephone line. We

have established working relationships with many community services in the north-east of Tasmania. Overall, feedback from all stakeholders has been positive.

Telephone Interpreting Services (TIS)

Access to this invaluable resource continues to be provided free of charge to the Community Legal Service Program. We wish to acknowledge this invaluable resource that assists our growing CALD community.

Burnie Office – Specialist Family Violence Unit

The WLST Burnie Office – a specialist family violence unit - was funded under the Australian Government's Women's Safety Package, and has been operational since April 2016.

The Specialist Family Violence Unit has received overwhelming support from service providers in the north-west, who see our presence as vital to prevent vulnerable women from falling through the gaps in current services. Staff from the Unit have been welcomed as regular members of the Circular Head Service Provider's Network, the North-West Service Provider's Forum, and the North-West Domestic Violence Coordinating Committee.

Women's Legal Service Tasmania has also been active in the north-west community, promoting the Unit at the Smithton Health Wellbeing Expo, the Cradle Coast Campus of the University of Tasmania, Smithton High School, and through collaborations with Big hART's Project O and 20+20.

Outreach services provided by our Burnie staff have enabled strong links and referral pathways with key services to continue, services such as Warrawee Women's Shelter, Family Violence Counselling, the Wyndarra Centre and Court Support. The Burnie Office was officially launched at a ceremony on Tuesday 22nd
November, 2016, officiated by the Tasmanian Attorney-General Vanessa Goodwin.

The opening of the Office also included an unveiling of an art installation by members of the Big hArt 20+20 group, including an artwork created especially for the Burnie Office boardroom.





Launceston Office – Specialist Family Violence Unit

The Tasmanian Government provided WLST with funding under the Family Violence Action Plan 2015-2020. Funding was provided over the course of twelvemonths for WLST to establish a dedicated legal assistance service for Launceston and the greater northeastern area of Tasmania.

The Launceston Office has a dedicated local phone line for clients residing in North East Tasmania to call during normal business hours. This phone line is answered by the solicitors rostered on the Launceston office duty on Thursdays and Fridays, and outside of these times, is answered in Hobart by our administration staff who triage the call to solicitors for prompt action. If at any time staff are unable to answer the Launceston phone line, the call will revert to our general administration message service, with return phone calls made to the clients as a priority, with a turnaround time of between 24-48 hours. In addition to this Launceston office specific number, any calls received through our 1800 advice line where a client may reside in either North or North-East Tasmania area are noted for a prioritized response from the Launceston Service.

For each client seeking assistance from the North East of Tasmania, our priority is to set up a face-to-face meeting to discuss their issue, with legal assistance also available by telephone where and as appropriate. We feel that this approach sets up and maintains a personal and comprehensive service for each client.

Legal staff are rostered to attend the Launceston office on the Thursday and Friday of each week for client appointments, meetings and community visits, with the rest of the week being allocated to telephone advice, casework, networking and forming collaborative working relationships with other providers from the Hobart office. This arrangement is flexible, and additional or alternate days can be allocated for Court attendance, Community Legal Educations sessions, service visits or client appointments in order to suit individual client needs and availability.

This funding package has enabled WLST to be able to provide an increased, and more directed presence within northern Tasmania to assist women who have experienced, or who are experiencing, family violence. We have built, and continue to build, network relationships with other service providers in the area to provide key referral points with relevant knowledge of the types of assistance that our Launceston service is able to provide.

Office Manager's Report

The 2016-2017 financial year has been an extraordinarily busy year for our Administration team, with new program reporting requirements, the implementation of a new client database, and the implementation of the revised National Data Standards counting rules.

CLASS replaced CLSIS as the new client database in March 2017. Change often comes with challenges, and this was certainly the case for the introduction of CLASS. We experienced challenges relating to the release of the database and the data transfer, but we also had many challenges with having to adapt the way WLST records data, the way that we enter that data into the new system, and also in the way that the new system relates to the new National Data Standards.

As always, the Administration team have worked tirelessly to overcome these obstacles to ensure that conflict checking ability and data compliancy have been maintained.

WLST also experienced a sizable increase in both the number and the frequency of reporting requirements throughout the 2016-2017 year. With five different funding streams, most of which require quarterly data and/or progress reports, the words "didn't we just submit the last report?" were often heard around the office.

Increases in funding, subsequent increases in legal staffing levels and the commencement and completion of major projects all show the value placed upon the work undertaken by WLST as an organization, however this also, necessarily, increases the workload for the administration staff.

The administration team of WLST consists of four staff, operating at 2.8 FTE, managing and overseeing a total budget of \$1,026,829, also reporting to three major funding bodies at quarterly, six-monthly or annual periods, who also this year managed and assisted with launching an international project, assisted with organising a major fundraising event, and dealt with total disruption to the way that data is collected, entered, processed and reported for the whole of the Service. We do all this so that the legal staff at WLST can continue to do what they do best – help the women of Tasmania with free legal advice, information, casework and representation.

I personally would like to thank all members of the administration team for their dedication and assistance during this financial year.

Lisa Zeitzen



Project Manager's Report

Another year, and another round of completed projects tucked firmly under our belt.

We were pleased to update and relaunch our Women's Legal Service Tasmania website, including a package of photos created exclusively for our use. The package of photos will also allow us at some stage in the future to update our current publications, giving them a more modern and unique aesthetic.

The new website has a more contemporary look and feel, which we think integrates better with our other websites. We also took the opportunity to tweak our brand identity, taking the plunge with a bolder set of colours, which we will update on our branding and publications as things need replacing. Not just a pretty face, the biggest change occurred with the background technical workings of the new website, which also got a sorely needed upgrade, now facilitating easier in-house updates, changes and edits. Another bonus is the increased connectivity and interaction with our other websites and our social media accounts.

This year we also worked on the Girls Gotta Know India project, with Talish Ray from TRS Law Offices, a law firm based in Delhi, India, and supported through a grant provided by the Australian Government through the Australia-India Council of the Department of Foreign Affairs and Trade. You'll find more information on this exciting project later on in this Annual Report, and we were thrilled with the opportunity to manage the production of what is certainly the largest legal information website exclusively for women, in the world.

Also, this year we were delighted to be supported by the Tasmanian chapter of Soroptimist International, as the beneficiaries of a fundraising breakfast held in Hobart on the 19th of October, 2016. The breakfast was part of a roadshow which travelled across Australia, with Rosie Batty generously donating her time as the guest speaker at each event, and all funds raised in each state and territory donated to the local members of Women's Legal Services Australia. Our sincere thanks go to Soroptimist International for their time and effort in orgainising a successful event.

We look forward to another bumper year in 2017-2018.

Kim Woolley

Girls Gotta Know India

The very first all-inclusive legal information website for women in India, *Girls Gotta Know India* is a website that informs women about their rights and responsibilities, and provides information about early intervention programs and services available to those at risk of violence, all in easy to read, culturally relevant terminology, available both in English and Hindi. This project was generously supported by the Australian Government through the Australia-India Council of the Department of Foreign Affairs and Trade, and Indian law firm TRS Law Offices.

Girls Gotta Know India provides unbiased information, promotes gender equality, and serves as a discrete and sensitive guide for those seeking information, clarification and assistance at a time when a lot of information published for an Indian female audience is done so with bias against gender equality.

The website, officially released on 1 December 2016, grew quickly in popularity, organically reaching more than 100,000 page views within the first six months. With the support of an active Facebook page (currently with 3,300 followers), brand ambassadors at University campuses, and workshop visits to schools and institutes across India, *Girls Gotta Know India* continues to gain new readers every day, and continues to support its readership with knowledge and empowerment.

We provided our Indian partners at TRS Law Offices with a comprehensive content outline, provided extensive editing services, supplied design components and style guides, and assisted with developing the structure of workshops and educational programs. We have also provided further assistance in producing educational materials for use in their classroom workshops.

Our Indian partners shared their expertise in publicity and networking, and have achieved fantastic results for the website in both areas.



After the extensive planning, time and effort put in to get the *Girls Gotta Know India* resource ready and published, it is rewarding to see the amount of publicity that the site is achieving, and it is extremely rewarding to see the everyday effects that this project has on the women and girls taking part in the workshops around India. Our Indian partners at TRS Law Offices are fantastic at promoting the *Girls Gotta Know India* site, and have achieved a wide range of media coverage with interest from television, print and online media.

We are grateful for the support the project received from the Tasmanian Law Reform Institute, and in particular the University of Tasmania Law School who were keen to jump on board to support the completion of the website, providing additional funding to secure the copyright for the website design and graphics to be used on the Indian site, and who in turn have also taken the opportunity to assist with promotion of the site in India.

The completion of the *Girls Gotta Know India* project has highlighted to us the important role that this type of site can play in communities across the world. We have learnt that in India, the need for this type of accessible assistance is ever present – the way that this website has been received by the community shows us that information can indeed serve to empower and change lives.

Acknowledging Other Assistance

We sincerely thank all of our supporters for their generosity and encouragement to continue our work throughout Tasmania.

Volunteers and Student Placements

Women's Legal Service Tasmania fosters a learning environment for students and young lawyers, and offers several opportunities throughout the year for volunteers and student placements to occur. Volunteers and students assist our solicitors with casework and research.

Thank you to the following people who have worked with us this year.

Madalyn Clark Lisa Woods Isabella Duffy

In-Kind Contributions

We highly value those contributions made by individuals and businesses in private legal practice. These contributions enable women to access services and assistance that may have not been otherwise available to them. Thank you to the following people who have assisted Women's Legal Service Tasmania this year.

Kate Mooney Sandra Taglieri Mary Anne Ryan

Donations and Fundraising

We are very grateful that many individuals in our community have continued their on-going support to Women's Legal Service Tasmania through a financial commitment from their weekly or fortnightly salaries. We sincerely thank all of these individuals for their generosity and on-going support.

Soroptimist International
Tasmanian University Law Society (TULS)
University of Tasmania Law School
Houston's Farms
Kim Foale
Emily Baker
Anne Sheehan

Our People

Board of Management

Sonia Shimeld
Angela Wilson
Megan Alessandrini
Rebecca Phelps
Yvette Cehtel
Robin Banks
Alexandra Ferguson

Staff

Susan Fahey	CEO
Pauline van Adrichem	Principal Solicitor until Nov 16
Donna Semmens	Solicitor until Oct 16, Principal Solicitor from Jun 17
Oona Fisher	Solicitor
Jessie Raj	Solicitor
Alexandra Wirth	Solicitor
Lakshmi Sundram	Solicitor from Dec 16
Ann Edwards	Solicitor from Oct 16
Lisa Zeitzen	Office Manager
Mandy Wilton	Administration until Oct 16
Ella Wilkinson	Administration from Oct 16
Ann Wright	Administration
Kim Woolley	Project Manager

Financial Reports

This is an extract of WLST audited financial statements for the year ended 30 June 2017. Full versions are available upon request.

Income and Expenditure Statement

For the year ende	ed 30 June	2017
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·	2017	2016
	\$	\$
INCOME		
Funds Forward	27 326	164 341
CLSP Income	885 202	574 381
Other Grants	75 591	100 936
Other Income	19 730	1 706
Interest Income	15 605	16 484
TOTAL INCOME	1 023 454	857 849
EXPENDITURE		
Employee Expense	703 907	526 887
Depreciation Expense	2 080	2 600
Rental Expense	54 171	37 459
Good Provisions	0	0
Other Expenditure	205 810	263 575
TOTAL EXPENDITURE	965 968	830 521
SURPLUS	57 486	27 328

Assets and Liabilities Statement

For the year ending 30 June 2017

	2017 \$	2016
CURRENT ASSETS		
Cash and cash equivalents	908 140	742 877
Trade and other receivables	1 133	21 450
TOTAL CURRENT ASSETS	909 273	764 327
NON-CURRENT ASSETS		
Property, Plant and Equipment	8 321	10 402
TOTAL NON-CURRENT ASSETS	8 321	10 402
TOTAL ASSETS	917 594	774 729
CURRENT LIABILITIES		
Trade and other payables	12 827	17 622
Provisions	110 387	105 283
Grants in advance (non CLSP)	483 438	398 367
TOTAL CURRENT LIABILITIES	606 652	521 272
TOTAL LIABILITIES	606 652	521 272
EQUITY/NET ASSETS	310 942	253 457

